

JEFF CLARKE

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Experienced information technology professional with a diverse programming background in both object-oriented and procedural programming languages. Possesses the skill to learn new technologies quickly. Proven self-starter, team player and mentor. Experience working on project teams. Willingness to leverage my experience and welcome opportunities to learn new and evolving technologies.

Personal Traits

➤ Analytical Thinker ➤ Mentor ➤ Team Player ➤ Shows Initiative ➤ Stays up to date on current development trends

Areas of Expertise

Web Page Design - Creating both static and dynamic web pages using HTML5, WordPress, CSS3, JavaScript, Bootstrap, PHP, JSON, MySQL, JQuery, AngularJS and other open source development tools.

Design Tools – Visual Studio 2017, SQL Server Management Studio, phpMyAdmin, Eclipse Neon IDE, NetBeans IDE, cPanel, SiteBuilder, WordPress

ASP.NET MVC - Creating views, controllers and models. Use Razor view engine. Entity Framework and scaffolding to create a controller to generate CRUD views that access a SQL server database.

Frameworks - .NET Framework, ASP.NET MVC, Entity Framework

Databases - SQL Server Management Studio to create/maintain databases, tables and stored procedures. Coding TSQL statements. phpMyAdmin for MySQL database creation and maintenance.

Project Management - Serena Business Manager (SBM) for project tracking and as a store for artifacts. Translating business requirements into technical requirements. Working on project teams using various design methodologies. Working on projects that involved redesigning application processes. Supporting clients to resolve issues. Performing unit and UAT testing.

Professional Work Experience

Jeff Clarke IT Consulting, Ellerslie, GA

Web Development Consultant

Present

Design, develop and implement web pages for small businesses and organizations. Source and setup web hosting for clients. See <http://www.ku8e.com/Developer/Info.html> for additional information.

Total System Services, Columbus, GA

Senior Programmer Analyst

2011 – 2016

Worked on projects to design and code client correspondence using a vendor software. Supported a C# credit card reporting application. Conducted unit testing and migrated components to UAT and production environments. Created technical design and implementation documents required for SDLC process. Participated in code reviews and project team meetings.

- Reduced large time gap between training for GMC Inspire development software and actual use by creating customized how-to documentation as resource for development team to reference. Took initiative to review vendor provided documentation and learn this software development tool through experimentation.
- The deadline to convert an important client, Bank of Ireland, to the GMC Inspire software was in jeopardy due to a lack of resources. Having a strong technical knowledge of this client I stepped up and did the required analysis and created the project documentation with guidance from the Business Analyst.
- Received recognition on yearly performance review for assuming development and support of a C# reporting application for Prime© credit card application when the IT division was reorganized.

Senior Client Server Analyst

2008 –2011

Provided technical and programming support for a vendor ERP software product. Supported ASP.Net web applications that used the database from that ERP product.

- Automated the weekly update of the Microsoft Dynamics AX foreign exchange rates table to replace a manual process. Researched available options, finding a company that provided update information via a web service. Wrote a C#.NET application to consume the web service. The file that was extracted was used to update the SQL database table.
- Played a role on the team responsible for the mainframe conversion to Microsoft Dynamics AX 2009, conversion of billing system to Microsoft AX 2009, and update of Microsoft Dynamics AX 2009 to Microsoft Dynamics AX 2012. The software was highly customized and a great deal of analysis was required each time the software was updated to a new version.
- Assumed responsibility for Direct Invoice and Direct Inventory C#.Net applications, completing several projects after primary subject matter expert (SME) left the team. Redesigned the Direct Invoice application to process invoices for multiple TSYS companies.

Aflac, Columbus, GA

Application Development Analyst- IT Application Resources Management

2005 –2008

Contributed to project teams using SDLC and CMM methodologies to develop new or modify existing applications. Created technical design documentation based on business requirements. Coded applications using Microsoft Visual Studio IDE based on technical design specifications. Coded stored procedures using SQL Server Management Studio. Participated in code peer reviews and project team meetings. Conducted unit and integration testing. Used change control software to promote program components to integration, UAT and production environments.

Application Development Analyst - IT Corporate Release

2003 –2005

Provided technical support and performed maintenance for financial mainframe applications. Assigned software change and incident requests. Coded programming changes to mainframe COBOL programs and JCL. Completed tasks to meet scheduled releases. Conducted unit testing and used change control software to promote components to integration, system test and production environments. Provided 365x24x7 production support on rotating basis to resolve programming issues in mainframe batch cycle processing.

- Awarded Application Services All-Star Award for contribution in obtaining Development Environment Architecture (DEA) certification for AFLAC.

Education

Bachelor of Science (BS) in Information Systems, *Ohio State University College of Business*, Columbus, Ohio

In-house training provided by my previous employers on various technologies such as object-oriented programming concepts, web design, databases and various vendor products.